



# *Town of Duck Lake*

**March 20th, 2020.**

## **Public Statement RE: Utility Disconnections.**

The Town of Duck Lake Council would like to address the Utility disconnections that occurred on March 18<sup>th</sup>, 2020. The Town of Duck Lake Council realizes that in this difficult time things are changing day by day and, although the current Waterworks Management Bylaw does provide for payment arrangements to be made so as to avoid utility disconnection, in light of the Provincial State of Emergency, no Utility cut-offs for unpaid accounts will occur before September 30<sup>th</sup>.

The few disconnections that occurred were carried out, as per our Waterworks Management Bylaw (attached), before the Provincial State of Emergency was declared. All Utilities were reconnected before noon on March 19<sup>th</sup>. The aforementioned Bylaw contains a provision that allows for ratepayers in arrears to avoid service disconnections by making payment arrangements with the Town before the disconnection date and the Town has, without exception, worked with all ratepayers that have contacted us for payment arrangements.

All billings, arrears notices and reminders will be sent out as usual and are expected to be paid, as per the usual timelines.

The Town will continue to closely watch and follow Federal and Provincial directives.

Town of Duck Lake Council